



Frequently Asked Questions

1. How do I register for the Shore Run/Walk online?

To register online, visit www.fhcr.org/shorerun and click on the green 'Register Now' button. You will have the option of signing up as an individual, forming a team and joining a team. You will be guided through the registration pages. Once you have completed registering, you will receive a confirmation e-mail with your receipt. If you do not receive an e-mail confirmation, please contact us at shorerun@fhcr.org to verify that your registration is complete.

To register by mail, click on the 'Registration' link on the left-hand navigation. There you can print out the brochure, complete the registration panel and mail to the address on the Web page.

2. How do friends and family make a donation to my online Shore Run/Walk Web page?

On the Shore Run/Walk homepage, friends, family and co-workers can locate your Web site by clicking on the dark blue 'Sponsor a Participant' button. By typing in your name, they will be directed toward to your Personal Web site. Once they reach your site, there will be a bright blue 'Make a Donation to this Participant' button above your thermometer. It should be apparent that they are still on the Shore Run/Walk site. Once their transaction is complete, they should receive an e-mail to the address they provided with a thank you and tax receipt. You will also be notified of their gift. There is also a 'Donate Now' link on the left-hand navigation. This is just for the general Hutchinson Center fund and the page will look very different. Should you have a donor who accidentally gives to the general fund, instead of directing their gift to your fundraising, please e-mail shorerun@fhcr.org and we can redirect the gift.

3. Does my registration fee benefit the Hutchinson Center?

Yes, all registration fees and donations are directed to immunotherapy research at the Center. The tax-deductible portion of the registration fee is based on the subtraction of the Shore Run/Walk t-shirt cost.

4. Are there fundraising requirements?

There is no fundraising requirement to participate in the Shore Run/Walk, though fundraising is strongly encouraged as all proceeds benefit immunotherapy research at the Hutchinson Center. The recommended fundraising goal for individual participants is \$250, and the recommended team fundraising goal is \$1,000.

5. How do I pick up my Shore Run/Walk t-shirt and bib?

Online and mail-in registrants can pick up their event materials on Saturday, June 27 8 a.m. to 4 p.m. at Tully's in Madison Park (4036 E. Madison, Seattle) or on Sunday, June 28 (Race Day) beginning at 7 a.m. at their event start site.

6. Can I donate by cash or check?

Yes, if you or your donors prefer giving by check, please print your full name and SR/W on the memo line of the check. This will help us make sure your donations go toward your fundraising total. If donors have given you cash, please include their contact information as well, so that we can properly acknowledge their gift.

Donations should be mailed to:

*Shore Run/Walk
Fred Hutchinson Cancer Research Center
Mail Stop J5-200
P.O. Box 19024
Seattle, WA 98109-1024*

7. How do donors receive their tax receipts?

Donors who donate online with a valid e-mail address will receive a tax receipt electronically immediately following their donation. Donors who give cash or checks will receive a tax receipt by mail in mid-June to the address they provided. If you have any questions, please e-mail shorerun@fhcrc.org.

8. How is my credit card information handled?

Credit card numbers are not stored in our database and are processed using industry-standard SSL encryption techniques to make sure your credit card information, passwords and personal information travel securely over the internet.

9. What if I forget my username and/or password?

You will receive your username and password via e-mail after you register online. On the login page you can also request a hint for your password and have your username or password e-mailed to you. If you are still experiencing difficulties, please e-mail us at shorerun@fhcrc.org and we will be happy to assist.

10. How do I change my username and/or password?

Once you have logged in, you will see a link on the right-hand side under Quick Links called 'Update My Profile.' There you can change all of your personal information including username, password and e-mail address.

11. What is a personal page?

A personal page is a Web page that you can customize with photos and text to encourage friends, family and co-workers to donate. Once you register, a personal page will automatically be created for you and your name will be listed in the participant list so that donors can find your personal page and make a donation to you.

12. How do I customize my personal page?

Once you register and login, you will be in your participant center. On the right-hand side, you will see a list of Quick Links. To edit your personal site, click on 'Edit My Personal Page.' There you can edit the text and layout and upload pictures.

13. How can I see who has donated to me?

You should receive an e-mail when a donation has been made to your page, or you can log in to your Participant Center and click on 'My Progress' on the top navigation and you will be able to view your donor list and the amounts.

14. How do I change my fundraising goal?

Once you login to your participant center, there is a box on the left-hand side that allows you to change or set your goal, which will be reflected on your thermometer.

15. What happens if I click on 'Make my Web Page Private'?

This link is found in the Participant Center on the left-hand side. If you click on this, donors will not be able to find your Web page if they search on the Shore Run/Walk site. We encourage participants to keep their page active.

16. How do I create a personalized Web site URL so that friends and family have an easier time finding my page?

To make a personalized URL address to your Web page, log in to your participant center. Click on 'Update personal URLs' in the box on the left-hand side. There you can create a personalized Web address, which can make it easier for friends and family to find your page. Remember to update any e-mails with this information that you may be sending out.

17. Are strollers and baby joggers allowed?

Due to insurance requirements, strollers are only allowed in the 5K Walk. Baby joggers with hand brakes and safety harnesses or hard-shelled helmets are allowed in the 6.7-Mile Run and 5K Run. Dogs, skates, bicycles, skateboards, wagons and similar wheeled devices are not permitted in any of the events. Headphones are allowed.